

RADVISION Quality Policy

RADVISION is committed to Overall Customer Satisfaction as its #1 Quality Goal.

RADVISION achieves its Superior Quality by:

- Proactively reacting to customers' needs and providing solutions that meet customer expectations and requirements
- Exercising openness and sharing all available data and information, both internally and with customers
- Providing a timely response to customers' varied requests and service calls
- Striving to continually improve our work processes and organizational efficiency

RADVISION is committed to managing its environmental impact and adhering to international directives and applicable statutory requirements and regulations.

RADVISION bases its Quality and Environmental Management System on the internationally recognized ISO-9001 and ISO-14001 standards.

RADVISION also places high importance on contributing to the community and demonstrating social responsibility.

Managers at all levels in RADVISION are primarily responsible for implementing this policy and ensuring that employees follow it in practice.

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